

LTS by Klara for FreeBSD

Long-term support for organizations that need FreeBSD to remain stable, secure, and supportable.

Keep production systems on a defined FreeBSD baseline while Klara manages the critical security fixes, selected errata, and update workflow required to operate it with confidence.

A three-month window collides with enterprise qualification cycles

POINT RELEASE	NEXT RELEASE	+ 3 MONTHS
Production baseline	→ Upgrade window opens	→ Prior release reaches EOL

ENTERPRISE OPERATING REALITY

- Applications, packages, and platform settings must be requalified.
- Change windows and customer approvals extend the upgrade cycle.
- Unsupported point releases shift patch ownership and risk to the operator.

“Each minor release is only supported for three months after the next minor release within the same major version.”

FreeBSD Project — Security Information · freebsd.org/security

3 months

Point-release support after the next minor release.

The result: requalification pressure, compressed change windows, and operator-owned patch risk.

DESIGNED FOR

- Infrastructure, platform, and regulated-industry teams with long validation cycles.
- Environments where frequent point-release upgrades create certification or change-control work.
- Organizations that need a documented path for connected, controlled, or air-gapped updates.
- Decision makers seeking a defined support commitment instead of reactive self-maintenance.

Support terms of 3, 5, or 7 years

3 · 5 · 7

YEARS OF COVERAGE

Fixed support terms of 3, 5, or 7 years.

One maintained baseline per major FreeBSD version.

FreeBSD 14 or 15 on amd64 and arm64.

What the offering provides

- A long-lived FreeBSD 14 or 15 baseline for amd64 and arm64.
- Fixed terms of 3, 5, or 7 years, with Standard, Enhanced, or Critical support.
- Backported FreeBSD security advisories and critical or high-severity fixes.
- Selected errata and critical ZFS, network, data-integrity, and stability fixes.
- Quarterly rollups, with urgent fixes handled according to agreed severity.

Three operating pillars

SECURITY Backports, CVE impact analysis, mitigation guidance, and selected Tier 1 ports coverage.	STABILITY One maintained baseline, fewer behavioral changes, and a controlled path between LTS versions.	SUPPORT Ticket and email support, a choice of Standard, Enhanced, or Critical support tiers, tailored documentation, and knowledge-base access.
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SERVICE COVERAGE

Coverage is explicit by design

A defined scope protects the baseline. The offer focuses on the components and fixes that protect production stability.

BASE SYSTEM	Advisory backports · Critical and high CVEs · Selected errata · Critical ZFS, network, and data-integrity fixes
PORTS	Agreed Tier 1 ports · Security patches · Controlled branch for customer packaging requirements
DELIVERY	Signed artifacts · Repository integration · Customer builds · Connected or air-gapped updates
SUPPORT	Ticket and email support · Standard, Enhanced, and Critical tiers · Documentation · Impact analysis
SEPARATE SCOPE	Proactive audits · Broad hardware enablement · Full ports maintenance · Non-critical feature work

THE OPERATING MODEL

Patch once. Qualify once. Deliver predictably.

A controlled release pipeline replaces ad hoc patching with documented decisions and repeatable delivery.

01 TRIAGE

Monitor advisories and CVEs; confirm severity and exposure.

URGENT

Critical security or availability fixes, released according to agreed severity and response commitments.

02 BACKPORT

Apply the smallest safe change to the maintained branch.

03 QUALIFY

Build, test, peer review, and sign release artifacts.

SCHEDULED

Quarterly rollups in predictable windows that minimize behavioral change.

04 DELIVER

Publish packages, impact analysis, and upgrade guidance.

How an engagement starts

1 Discover

Versions, architectures, install count, ports, compliance, and support needs.

2 Baseline

Agree branch, term, support tier, scope, and update path.

3 Validate

Qualify builds and customer-specific integration.

4 Operate

Deliver fixes, rollups, analysis, and support.

LICENSING Licensed per FreeBSD install. A license for a physical server covers the jails and bhyve guests running on it.

Why Klara

The Klara team of engineers works directly in the FreeBSD and OpenZFS engineering environments, with the depth required to investigate and rectify even the most stubborn issues. When organizations face technical challenges, they need a partner with experience, industry knowledge, and strong community connections.

NEXT STEP

Define the FreeBSD baseline, install count, required ports, deployment constraints, and support expectations.

IMPORTANT INFORMATION

This overview is for general information only. It is not an offer, a contract, or a warranty. Scope, service levels, support tiers, terms, and pricing are set out in the applicable Klara agreement and order form, which govern in the event of any conflict with this document.

Coverage is limited to the scope defined in the agreement. Fixes are selected and prioritized according to Klara's severity assessment. Klara does not guarantee that every vulnerability or defect will be identified, fixed, or backported, and response and resolution times apply only as stated for the agreed support tier.

Support terms run from the start date stated in the agreement. Where a term extends beyond the FreeBSD Project's end-of-support date for a branch, the Project no longer publishes fixes for that branch, and coverage for that period is provided solely by Klara under the agreement.

Third-party software, including ports and packages, remains subject to its own license terms. Only agreed Tier 1 ports are covered.

Use of this service does not by itself establish compliance with any law, regulation, or standard, including the EU Cyber Resilience Act. Customers remain responsible for their own compliance obligations.

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Looking to learn more?

Our teams are ready to provide you with the details needed to take the next step.

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